AJACS 3.9 Gap Items for Pima County Consolidated Justice Court

1. Accident, 16 passenger, etc. check boxes show on Photo Enforcement and Non Traffic, Parking Citation entry. Users may click on one of the check boxes resulting in bad data when this information is not given on a Photo Enforcement Citation.

2. All required fields should show asterisks (*). During P.E. Citation Entry, Address Type was required but user didn't know until he tried to save the case.

3. Users have ability to save P.E. citation without a hearing date and should not.

4. When creating a civil traffic citation the user must choose a "License Status" to move on otherwise they get stuck on the drop down. This item should not be required.

5. License Endorsement allows anything to be typed in, this field should be validated.

6. Need a box that says "Served" much like the one that says "Signed" when entering a new citation.

7. DV indicator should auto fill based on charge and not be altered or chosen by a user.

8. We created a case then when going back to add charges we notice the officer's name was no longer present on the case summary and the Judge assigned was not the Judge we had chosen during case creation.

9. When adding a charge; statue class should auto populated based on the charge. If statue class is chosen by user inaccurate data would result.

10. We were able to create a Parking case with DUI and parking charges and it became a parking case shown by this case number M0010PK2012000075. Type of case should be based on most severe charge.

11. The system must have a rapid entry complaint screen that looks like the ATTC form for efficient process flow due to our high volume.

12. The system must have "after field" validation rather than having all validation upon completion of the entire screen for complaint entry processing.

13. Case type must not be an enterable field. The value must be determined by the system, based on the most sever charge.

14. The system must determine the "most severe" charge in the case based on the severity of the violation cited as charges in the case. If there are multiple charges with the same severity the system must mark the lowest numbered charge with the most severe law cited as the "most severe" charge. The system will use a severity ranking of 1 to 99, to allow the insertion of other values in the future.

15. Driver license endorsement values and classes must be in "pull-downs." The values in these pull-downs must be based on table values specified by the AOC.

16. Some zip codes are in two cities and the drop down only gives one option for City after entering zip codes; such as zip 85704 can be Tucson or Oro Valley.

17. Data conversion will be a daunting task because we are a case based system, while Ajacs is person based.

18. BAC and test type should not be a required field; we do not always receive this information.

19. Need master calendar by session types/Judge.

20. Need a way to do mass scheduling reassignments.

21. On Civil case creation a lot of unnecessary fields are present such as vehicle info, fingerprint, person details, etc. Also, Offense and Citing/Investigating Agency tabs are not needed.

22. Claim amounts need it to be tied to a fee schedule for civil cases. The claim about should be validated to not be over $2500 as well.

23. The event service screen has an option under "Judgment" where a clerk would be able to enter the requested amount, the awarded amount and the claim amount. Clerks do not normally enter the requested amount because all we are interested in capturing is the amount the judge has awarded. Also we are unable to scroll down to see all the fields in this section.

24. For Judgment Awarded we are missing: Court Cost $, Interest Start Date 00-00-00, Interest Amount $, Accrued Date 00-00-00 and Accrued Interest 00%.

25. Service or Affidavit category should have the following in the Event Management Category description table; Affidavit of Service by Publication, Affidavit of Service by Private Process Server, Affidavit of Service by Constable and Posting.

26. Event Entry Type listing does not have an option for Application and Motion for Entry of Default that is accompanied by a $24 filing fee.

27. Event Entry Type – System should have Stipulated Judgment and Confession available and tied to the awarded judgment screen.

28. The system was adding "ET AL" to the case caption for cases with only one plaintiff.

29. Party Role not displaying in Register of Actions, this is the first place we tend to go for party information.

30. Event not in CMS – renewal of Judgment (Granted/Denied) options are not in the system. Every time a renewal of judgment is granted, the case is considered to be open for another five years from the date the judge signed the order. If the renewal of judgment is denied, then the case will be ready for destruction five years from the original renewal date.

31. Can't find a place where it shows the case status for civil cases.

32. Counterclaims appear to be entered by case not by party, this will not work because claims and counter claims should be tracked separately and to a particular party.

33. The system does not have an option to capture the claim amount at the time of a counterclaim being filed.

34. System does not have an event in which to amend the following: Increase/Decrease the claim amount for the original case and/or the counterclaim, (2) the case caption (to include or exclude parties).

35. System can't effectively handle 3rd party complaints and cross claims filed within the original case.

36. Event list does not have an option for the Garnishment Application/Writ Issued to be able to clearly identify what document is being filed.

37. Need option for a release of garnishee and a judgment against a garnishee.

38. System asked for a disposition code and date while doing a satisfaction of judgment and should not.

39. Can't add more than one address per party on case creation screen… this is necessary in courts like ours that have a volume of 100+ civil cases per day.

40. When an address was restricted, the users can still see the address even with the user that has very low privileges.

41. When paying cash and check 20 + 80. System should print 2 receipts. In the event that the check bounces, we would need to void one receipt and transaction.

42. System must prevent disbursement to a third party payer unless ordered by Judge, so this option would need restricted access.

43. The system must allow a partial forfeiture of a bail (could be judge ordered).

44. The system needs to have a link from the disbursement receipt to original post receipt.

45. When making a partial payment the receipt does not reflect that it was a partial payment.

46. The system must know when the bail/bond is posted in full to take other actions that may be required upon post in full. (e.g., the bail/bond order is for $500, a $100 payment is posted, then a $200 payment is posted, then another $200 payment is posted. At the point the amount of the payments posted equals the order the bail/bond order is posted.

47. The system must have a hyperlink to the bail/bond receipt from the GL Account detail display.

48. The system must have a visible indicator when a bail or bond is posted and currently outstanding.

49. The outstanding bail/bond report must include only currently posted bail/bond orders, not every bail/bond order that has ever had money posted to it (e.g. a forfeited bail/bond order would not be included).

50. The outstanding bail/bond report must include all currently posted bail/bond orders in the system, not just those for the current month.

51. The system must support refunding amounts, even those below the normal "threshold" refund amount level, upon judicial order to do so.

52. The system must show an overpayment for disbursement only once in the processing screen. If multiple cases were paid from one payment, the last case paid must show, with a "+" following it in order to show that multiple cases are involved. The system must allow the user to select the case with a + and get a list of all affected cases.

53. The system must allow an exonerated bail to be refunded, applied to obligations/receivables, applied to obligations/receivables then reversed from that application and refunded or applied, etc.

54. The system must allow for credit other than dollars to be applied for financial obligations.

55. The system must allow credit to be applied at the equivalency rate, not in dollars. For example, if the defendant was ordered to perform five days of community restitution in lieu of paying $100, and the defendant completed two days of work, the user would enter the two days, not $40.

56. The system must allow for storing equivalency rates in system parameters.

57. The system must allow for cost types to be marked as eligible or not for work alternative, community restitution, and/or jail service in lieu.

58. The system must not allow for "overpayment" by equivalent credit.

59. The system must generate a receipt for application of equivalent credit.

60. The system must have a reconciliation report for equivalent credit application. Details on whether this report will include all types of equivalent credit; only work alternative, community restitution, and jail; or some other combination still need to be determined. The system may allow the user to select one type or combinations of types to be reported.

61. The system must allow "tiered" contracts. "Tiered" means that the system will determine the maximum number of payments allowed based on the amount of the obligations/receivables being placed on the contract.

62. The system must have a way for the user to do a "one click"/check box selection of all open obligations/receivables in a case to be placed on a contract.

63. The POP for contracts must be by payment due date. This means that funds paid to a contract are applied to the earliest payment due, then the next, etc. This differs from the GJ solution that pays current payment first, then any arrearages.